



Business Architect
Consulting & Technology Services

Brief Description

About FITS Digital

FITS Digital is a UAE-based consulting and digital transformation company specializing in Enterprise Architecture, Data Governance, IT Governance, and Solution Design. We help government entities streamline services, optimize processes, and execute transformation aligned with the UAE's national digital agenda.

Role Overview

As a Business Architect, you will lead the development of enterprise business capability architectures, operating models, and transformation roadmaps for UAE government organizations. You will ensure business strategy, policy, and digital initiatives are tightly aligned—enabling efficient, citizen-centric, and data-driven services across ministries and authorities.

Main Functions and Responsibilities

Business Architecture & Strategy

- Define and maintain enterprise business capability models and value streams.
- Translate strategic goals into executable operating models, governance structures, and transformation initiatives.
- Create business architecture roadmaps that support digital delivery and improved service outcomes.
- Identify opportunities to streamline cross-government business processes and enhance user experience.

Policy, Governance & Alignment

- Ensure business architecture is compliant with UAE government digital strategies, standards, and regulations.
- Advocate adoption of unified frameworks, common business services, and inter-agency service interoperability.
- Support the definition of KPIs, performance measures, and continuous improvement mechanisms.

Collaboration & Enablement

- Work closely with leadership, enterprise architecture, service design, and technology teams to maintain strategic alignment.
- Participate in RFP development, business case creation, and evaluation of solutions against business needs.
- Facilitate workshops to capture requirements, assess maturity, and align stakeholders on transformation priorities.
- Drive change management through clear communication, documentation, and knowledge transfer.



Background and Experience

- 7–10 years of experience in Business Architecture, Enterprise Architecture, or Business Transformation.
- Minimum 2 years working with UAE government or public-sector strategic transformation programs.
- Bachelor's degree in Business Administration, Management Information Systems, or related field (Master's preferred).
- Certifications such as TOGAF, BIZBOK (BA Guild), Lean Six Sigma, or Project/Change Management credentials are advantageous.
- Strong understanding of government service delivery models, policy frameworks, and shared service standards.
- Experience developing capability models, business process architectures, value chains, and maturity assessments.
- Familiarity with enterprise architecture platforms (e.g., Alfabet, iServer, LeanIX).
- Excellent stakeholder management skills with the ability to influence senior leadership.
- Strong analytical, facilitation, and communication skills.
- Fluency in Arabic and English required.